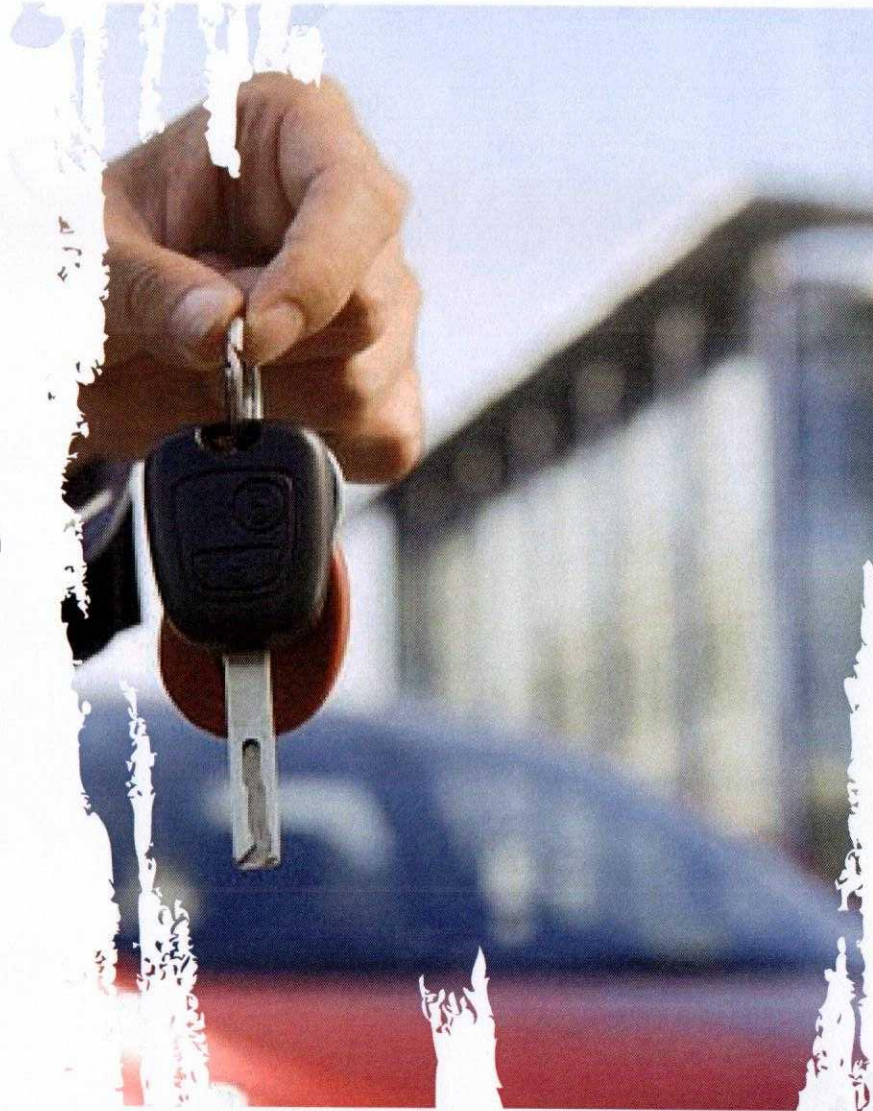


# QUALITY POLICY

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- Challenge ourselves to continually improve by adopting a *risk and process-based approach*
- Achieve the highest level of *customer satisfaction* through excellency in our products and services
- Maintain a *safe & motivating working environment* and comply with all *statutory, regulatory, principals and customer requirements*
- Promote a *quality mind set* with the objective of providing consistently high quality products and services that satisfy all *interested parties*
- The management team, through *its leadership and strategic directions*, is engaged in implementing and maintaining the Quality Management System
- Foster a *human capital development* approach by creating a *culture of learning and employee engagement*



Alain Ng  
Chief Operating Officer  
ABC Motors Company Limited

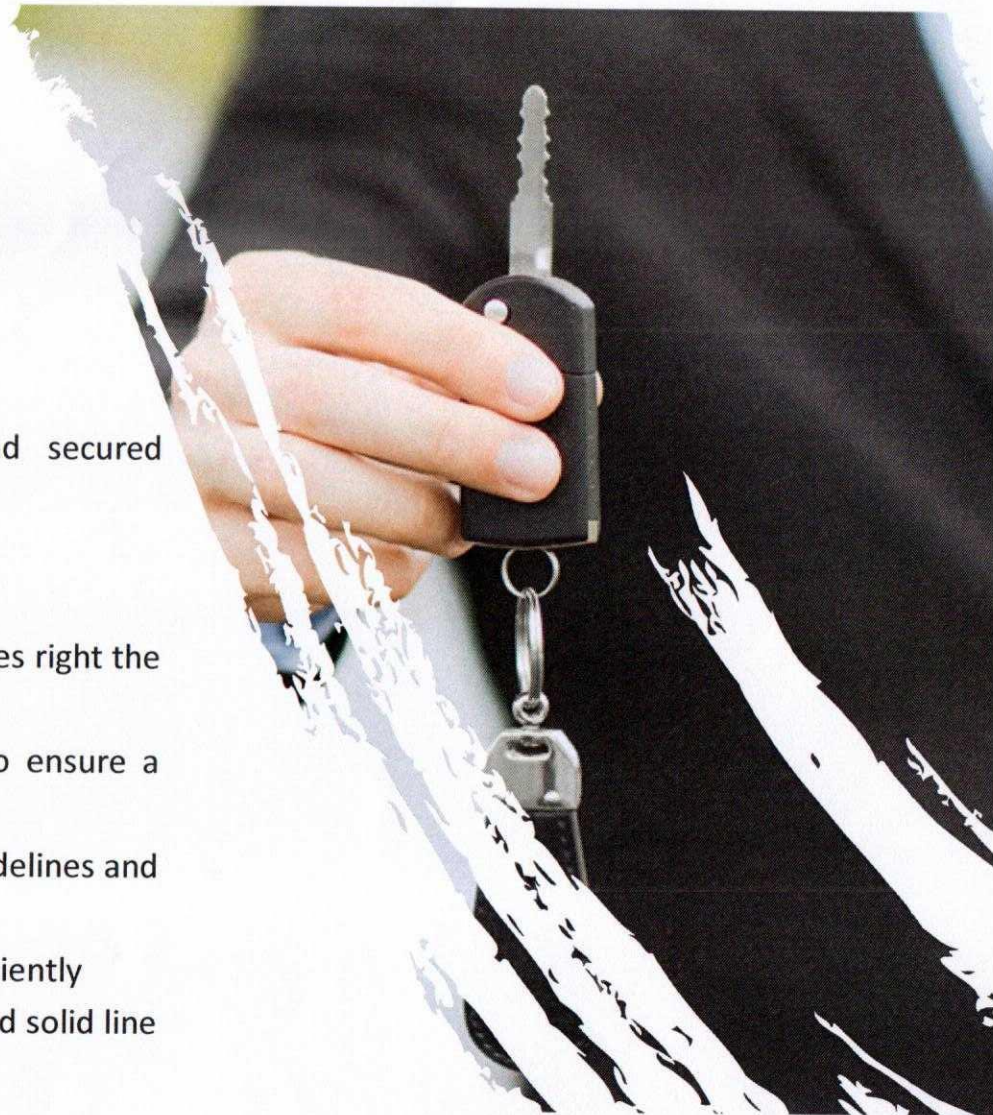
A handwritten signature in black ink, appearing to be 'Alain Ng'.



# QUALITY OBJECTIVES

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- 🔑 Ensure business continuity through a structured and secured business environment
- 🔑 Continuously monitor and improve our KPIs
- 🔑 Track areas for improvement and monitor systematically
- 🔑 Achieve quality innovations to deliver products and services right the first time in a timely manner
- 🔑 Provide continuous training, supervision and facilities to ensure a motivating working environment
- 🔑 Ensure that all employees adhere to health and safety guidelines and procedures
- 🔑 Recognize and respond to stakeholder's requirements efficiently
- 🔑 Attain quality products and services through structured and solid line reporting



Alain Ng  
Chief Operating Officer  
ABC Motors Company Limited

A handwritten signature in black ink, likely belonging to Alain Ng, the Chief Operating Officer.